

CANCELLATION

As a consumer you have the right to cancel the agreement regarding any and all products purchased on the webshop on linum.dk. You do not have to give your reason for cancellation. However, a brief explanation will help to improve the service that estron a/s offers to their customers in the future.

However, if you do wish to exercise such right you must notify estron a/s in an unambiguously way of your desire to cancel the agreement.

You may choose to notify estron a/s while using the Cancellation Form (page 2). However, you may also notify estron a/s of your desire to cancel the purchase agreement in any other form of correspondence, just as long as this is done in an unambiguous and explicit manner. Cancellation via telephone is not accepted. Regardless of the form used, you must notify estron a/s no later than 14 days following the day on which you received the product(s) concerned.

Following your cancellation notice to estron a/s you must return the product(s) concerned to estron a/s, Industrivej 5, DK-8653 Them, Denmark in the original packaging together with a copy of the e-mail sent to you by estron a/s when the product(s) was dispatched. Such must be returned to estron a/s without unnecessary delay and no later than 14 days following the day on which you gave unambiguous and explicit notice of cancellation to estron a/s.

You must ensure that the goods are packaged adequately to protect against damage, just as you must hold all expenses related to such return of product(s) yourself.

estron a/s is obliged to return all amounts received from you regarding the returned product(s). estron a/s will use the same method of payment as you chose when purchasing the product(s). Such return is done at the earliest possible, but no later than 14 days following the day on which estron a/s received the product(s) at hand from you, or until you have shown by sufficient documentation that the product(s) has been returned to estron a/s - whichever is the earlier.

If the returned product(s) has decreased in value due to your handling of the product(s) in any other way, but to establish the type, nature and character of the product(s), you are liable for such decreased value. Per example any original packaging, missing instruction manuals or missing accessories to the products will result in a deduction of the amount, which is to be returned to you.

If the returned product(s) has no resale value for estron a/s the purchase amount will not be returned to you, Per example a product will have no resale value for estron a/s, if you have removed identification labels, serial numbers or other attached tags from the product(s).



CANCELLATION FORM

Print - Fill in and return this form only if you want to exercise your right to cancel the purchase agreement.

To:
estron a/s
Industrivej 5
DK-8653 Them
Denmark
e-mail: sales@estron.dk
I hereby notify that I want to exercise my right to cancel the purchase agreement regarding the following:
Cable type:
Order No.:
Received on:
Name of consumer:
Address of consumer:
Date:
Signature of consumer: